

Quality Hospice Care Requires Commitment to Living

Ellen Currie,
Eagle Reporter



The re-opening of Newberry Hospice in La Pine as Heart 'N Home represents the evolution of hospice and palliative care for the residents of Newberry Country. While hospice is often believed to be focused on death and grieving, Heart 'n Home is committed to the idea that end-of-life care is about living. It's about living life to its fullest, making each journey the best it can be up to the final moment.

Jim Smith, previous owner of Newberry Hospice, has dedicated his life to providing comfort and care to patients diagnosed with a terminal illness. When Hospice of Bend closed their La Pine office in 1996, Jim maintained hospice services as the owner/operator of Newberry Hospice. As the new Executive Director of Heart 'N Home in La Pine, Jim continues his commitment to quality hospice care. He believes that this new partnership will allow them to provide services to more patients as well as to expand community knowledge about what they have to offer. Many potential patients and family members are not aware that hospice and palliative care can relieve pain and improve the quality of life for months prior to end-of-life.

Heart 'N Home is a family owned and operated company that was first established in 2004. The La Pine office is one of six locations in OR and ID. Cindy Lee and sons Kristopher and Todd Stice, as founders and owners of Heart 'N Home, are actively involved in the operation and continued development of the company. Cindy Lee serves as RN, CEO, and Administrator while Kristopher serves as Senior VP of Human Resources and Todd is Senior VP of Finance. All 3 family members work together to achieve their vision of becoming the "School of Hospice" for the country. Their emphasis

on innovation, quality patient care, and employee satisfaction sets them apart from businesses in the healthcare field. In October of 2013, Heart 'n Home was recognized by Modern Healthcare Magazine as one of the Top 100 Best Places to Work in Healthcare.

CEO Cindy Lee is proud to say that they have never turned a patient away for financial reasons. They work with Medicare, Medicaid, private insurances, and other resources to ensure that hospice care is available to those in need. Heart 'N Home is committed to providing legendary customer service for Newberry Country. Additional information is available at 1-800-HOSPICE or www.goHOSPICE.com.

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